

Emergency State

1. Power off the dsp controller, and then push OK button.
2. Do not let it pop up from your finger, keep pushing it.
3. Power on the dsp and waiting the loading for 5 seconds.
4. About loading to 80%, release the OK button.
5. It will enter into "emergency state".
6. Choose "Format system",

Case 1 :

Reboot the controller.

Case 2:

If the controller still doesn't work, enter ES (Emergency State) again and choose "Initial Data". After that, reboot the controller.

Case 3:

If the controller still doesn't work, enter ES again and select "Update System", the update pack can be downloaded through

① Dropbox

Hardware number before(less, older) A023****

(<https://www.dropbox.com/s/qo1zldd0ct4n7li/A11%20%20%2020170904%28q13-1292%29.pkg?dl=0>)

Hardware number after(larger, newer) A023****

(<https://www.dropbox.com/s/9ajb9opgnus60z6/A11%20%20%2020180910%28q13-1608%29.pkg?dl=0>)

② Website: www.richauto.com.cn

Plug the U disk with latest firmware into the controller.
Select "U disk file" option, and find the latest update pack.
Reboot the dsp system after the updating is completed.

For more questions, please send email to sales@richnc.com.cn